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11/21/02

Our Docket No: 042390.P12314

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )

Colemon, J. )

Application No: 09/967,108 )

Filed: September 28, 2001 )

For: Intelligent Forwarded Call Handling )  
with a Call Answering System )

Examiner: Phan, J.

Art Unit: 2645

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Technology Center 2600

RESPONSE TO OFFICE ACTION

Box Non-Fee Amendment  
Assistant Commissioner for Patents  
Washington, D.C. 20231

Sir:

In response to the Office Action mailed August 27, 2002, applicants respectfully request the Examiner to enter the following amendment and to consider the following remark.

AMENDMENT

In the claims:

Presented below are the claims, as amended, with changes entered and not marked.

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- 1 1. (Amended) A method comprising:
- 2 receiving an incoming call at a port of an automated attendant from a telephone
- 3 switch;

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